



July 27, 2011

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: LightSquared Technical Working Group Report, IB Docket No. 11-109

Dear Ms. Dortch,

This summer my husband Karl and I literally found ourselves in one of those “once in a lifetime opportunity” situations. My local city officials decided to allow vendors at a lovely Maine park and we were fortunate to be awarded one of five licenses. It was a competitive process with more than a dozen people applying, so we were proud to be chosen and the city expects to get more than \$10,000 from its vendors this year.

We run “Bite into Maine” from a 6-foot by 10-foot aluminum trailer where we sell Maine-made foods like lobster rolls. I frankly never dreamed that wireless service would become such a challenge for the business. Service is not reliable and, remember, we’re talking about a park that is not exactly in the wilderness. We operate amid the largest population area in Maine, in a high-demographic area.

The main problem is processing credit cards, which requires some speed. I know I’m losing business and frustrating some customers because of the Internet service speed and the frequent “drops.” I have to believe the national network being proposed by LightSquared would solve this problem. And I’m sure that I’m not the only business person with this problem so I hope you can help all the competing interests find a way to overcome any technical problems and make the LightSquared network a reality.

Even in this economy, some of us are out here taking risks and working hard to try and make a dream come true. Cheaper and better wireless and broadband service would go a long way toward making those dreams come true.

Sincerely,

Sarah Sutton
66 Westbrook Street
South Portland, ME 04106

cc: Senator Susan Collins, Senator Olympia Snowe, Representative Chellie Pingree